















Lubbock Christian University
Student Survey Results Comparison

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	One Year Change	Five Year Change	Trend
<p style="text-align: center;">Students were asked to rate their satisfaction with campus services and/or feature, where, 7=very satisfied, 6=satisfied, 5=somewhat satisfied, 4=neutral, 3=somewhat dissatisfied, 2=dissatisfied, and 1=very dissatisfied. Students were given the opportunity to also select not used, which did not figure into the average.</p>														
Academic Advising	5.9	6.1	6.1	6.0	6.0	6.1	6.1	6.0	6.0	6.1	6.0	-0.10	-0.1	
Chapstore	4.8	5.3	5.7	5.9	5.9	6.0	6.1	6.0	6.0	6.0	5.9	-0.12	-0.1	
Cafeteria	4.6	4.5	4.4	4.4	4.8	4.4	4.0	4.4	4.6	4.7	4.4	-0.38	0.0	
Parking	4.9	5.3	5.0	5.1	5.1	5.2	5.3	5.1	5.2	5.2	4.8	-0.44	-0.4	
Career Services	5.4	5.5	5.4	5.5	5.5	5.5	5.5	5.4	5.6	5.8	5.1	-0.75	-0.5	
Center for Student Success	5.5	5.9	5.7	5.9	5.9	5.9	5.9	6.0	6.1	6.1	5.8	-0.28	-0.1	
Orientation	5.5	5.8	5.8	5.6	5.9	5.8	5.6	5.8	5.7	5.7	5.4	-0.33	-0.4	
Counseling Center	5.7	6.0	5.8	6.0	6.0	6.3	5.9	5.8	5.8	6.0	5.5	-0.49	-0.8	
Disability Services	5.1	5.5	5.2	5.4	5.8	5.9	5.2	5.6	5.7	5.9	5.0	-0.88	-0.9	
Financial Assistance	5.9	5.8	5.6	5.6	5.8	5.8	5.6	5.6	6.0	5.8	4.9	-0.90	-0.9	
Rec Center	4.4	3.0	5.4	6.0	6.2	6.1	5.9	6.0	6.1	6.2	6.3	0.10	0.2	
Fitness Center	4.5	3.7	5.9	6.1	6.2	6.1	5.9	6.0	6.0	5.8	6.2	0.37	0.1	
Starbucks	NA	NA	NA	NA	NA	6.4	6.2	6.3	6.2	6.2	6.3	0.14	-0.1	
Business Office	NA	NA	NA	NA	NA	6.0	5.9	6.0	6.0	6.1	5.5	-0.55	-0.5	
Distance Learning Support	NA	NA	NA	NA	NA	5.5	5.3	5.4	5.6	5.7	4.9	-0.77	-0.6	
Flight Plan Student Services	NA	NA	NA	NA	NA	5.8	5.1	NA	NA	NA	NA	NA	NA	
Mentors	NA	NA	NA	NA	NA	5.8	5.8	5.9	5.9	5.9	5.4	-0.52	-0.4	
ChapDesk	5.3	5.9	5.7	5.6	5.9	6.0	6.0	6.0	6.0	6.1	6.1	0.00	0.0	
Intramurals	5.2	5.5	5.3	5.4	5.9	5.6	5.6	5.8	5.8	6.1	5.8	-0.32	0.2	
Library	5.9	6.0	6.0	6.0	6.0	6.1	5.9	6.1	6.2	6.2	6.3	0.07	0.2	
Medical Clinic	5.5	5.8	5.5	5.6	5.7	5.7	5.4	5.5	5.6	5.6	5.3	-0.37	-0.4	
Registrar	6.0	6.1	6.0	5.9	6.1	6.1	5.9	6.0	6.0	6.1	5.7	-0.35	-0.4	
Resident Life	5.2	5.3	5.3	5.4	5.5	5.3	5.1	5.3	5.7	5.7	5.5	-0.29	0.2	
Student Life Center	5.3	5.5	5.7	5.6	5.9	5.8	5.2	5.8	5.8	5.8	5.5	-0.32	-0.3	
Student Senate	5.0	5.5	5.3	5.4	5.7	5.6	5.2	5.5	5.4	5.5	5.3	-0.16	-0.3	
Chap Express	5.4	5.7	5.8	5.9	6.0	5.7	5.4	5.6	5.7	5.5	5.9	0.44	0.2	
Duster Online	4.7	5.5	5.1	5.3	5.6	5.5	5.2	5.4	5.4	5.5	4.9	-0.63	-0.6	
Tutoring	5.0	5.6	5.5	5.7	5.9	5.8	5.7	5.9	5.9	5.9	5.7	-0.22	-0.1	
Post Office	NA	6.2	5.8	5.9	6.1	6.1	5.9	5.9	6.0	6.2	6.3	0.10	0.2	
Class Size	6.4	6.5	6.5	6.5	6.6	6.6	6.5	6.5	6.6	6.6	6.6	0.07	0.0	
Attitude of Faculty Toward Students	6.4	6.4	6.4	6.3	6.6	6.6	6.5	6.5	6.5	6.5	6.4	-0.08	-0.2	
Quality of Instruction in Major	6.2	6.3	6.3	6.3	6.4	6.4	6.3	6.3	6.3	6.3	6.2	-0.08	-0.2	
Complaint Process	NA	NA	NA	NA	5.4	5.1	5.1	5.4	5.2	5.4	4.8	-0.58	-0.3	
University in General	6.2	6.2	6.4	6.4	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Out of Class Availability of Instructors	6.0	6.1	6.2	6.1	6.4	6.2	6.3	6.2	6.3	6.2	6.3	0.09	0.1	
Course Content in Major Field	6.2	6.3	6.3	6.2	6.3	6.3	6.3	6.3	6.3	6.3	6.3	-0.01	0.0	

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	One Year Change	Five Year Change	Trend
Instructor Concern for You as Individual	6.3	6.3	6.4	6.2	6.4	6.5	6.5	6.4	6.4	6.4	6.4	-0.02	-0.1	
Availability of Advisor	6.0	6.2	6.2	6.0	6.1	6.2	6.2	6.2	6.1	6.2	6.2	-0.01	0.0	
Religious Activities	5.7	6.0	6.2	5.9	6.1	6.1	5.8	6.0	6.0	6.0	5.7	-0.22	-0.4	
Testing/Grading	5.9	6.0	6.1	5.9	6.1	6.1	6.0	6.1	6.1	6.0	6.0	-0.06	-0.1	
Academic Calendar	5.9	6.2	6.2	6.0	6.0	6.1	6.0	6.1	6.2	6.2	5.8	-0.43	-0.4	
Attitude of Non-Teaching Staff Toward Students	6.2	6.2	6.2	6.1	6.3	6.3	6.1	6.3	6.2	6.2	5.8	-0.35	-0.5	
Ease of Registering on SelfServe	6.1	6.0	6.1	6.1	6.2	6.2	6.1	6.1	6.2	6.2	NA	NA	NA	
Ease of Registering on the Student Portal	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	4.4	NA	NA	
Accuracy of Degree Plan Information on SelfServe	5.7	5.9	5.9	5.8	5.9	6.0	6.0	5.8	5.9	6.0	6.0	0.00	0.0	
Accuracy of Degree Plan Information on the Student Portal	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	4.7	NA	NA	
Availability of Courses	5.1	5.7	5.7	5.4	5.6	5.6	5.5	5.6	5.7	5.7	5.1	-0.53	-0.5	
Variety of Courses Offered	5.5	5.8	5.7	5.6	5.8	5.9	5.8	5.9	6.0	5.9	5.6	-0.30	-0.3	
Academic Policies	5.8	6.0	6.1	6.0	6.1	6.2	6.1	6.1	6.2	6.1	6.0	-0.14	-0.2	
Classrooms	5.8	6.1	6.1	6.1	6.2	6.2	6.2	6.2	6.2	6.2	6.1	-0.08	-0.1	
Personal Safety and Security on Campus	5.9	6.1	6.2	6.1	6.2	6.2	6.2	6.2	6.1	6.1	6.0	-0.15	-0.2	
Accuracy of College Information Prior to Enrollment	5.9	6.0	6.1	6.0	6.1	6.1	6.0	5.9	5.9	6.0	5.7	-0.26	-0.4	
Availability of Computers	5.9	5.8	6.2	6.0	6.0	6.3	6.1	6.2	6.3	6.0	6.0	0.03	-0.3	
Racial Harmony	6.0	6.1	6.2	6.2	6.2	6.1	6.1	6.1	6.2	6.0	5.8	-0.21	-0.3	
General Admission Procedures	6.0	6.2	6.2	6.1	6.2	6.2	6.1	6.2	6.2	6.1	5.9	-0.22	-0.3	
Opportunity for Personal Involvement in Campus Activities	5.9	5.9	6.1	6.0	6.1	6.1	5.9	6.0	6.0	6.0	5.8	-0.21	-0.3	
General Condition of Buildings	5.5	5.7	5.9	5.9	6.0	6.0	6.0	6.0	6.0	6.2	5.8	-0.40	-0.3	
Availability of Financial Aid Information Prior to Enrollment	5.8	5.7	5.8	5.7	5.9	5.9	5.7	5.8	5.9	5.8	5.3	-0.52	-0.6	
Billing and Fee Payment Procedures	5.6	5.7	5.6	5.7	5.7	5.8	5.6	5.7	5.7	5.8	4.8	-0.96	-1.0	
Lab Facilities	5.4	5.8	5.8	5.7	6.0	6.0	5.7	5.8	6.0	6.1	6.0	-0.08	0.0	
Study Areas	5.6	5.6	5.8	5.9	6.0	5.7	5.9	5.9	6.1	6.1	6.0	-0.06	0.3	
Opportunities for Student Employment	5.1	5.4	5.6	5.4	5.7	5.6	5.5	5.6	5.7	5.9	5.5	-0.39	-0.1	
Availability of Student Housing	5.5	5.7	5.5	5.4	5.6	5.7	5.6	5.5	5.9	5.7	5.9	0.22	0.2	
Rules Governing Student Conduct	5.7	5.8	5.9	5.7	5.9	5.7	5.7	5.8	5.8	5.8	5.4	-0.41	-0.3	
Resident Hall Rules and Regulations	4.9	4.7	5.1	4.9	5.3	5.0	5.0	4.9	5.5	5.4	4.8	-0.59	-0.2	

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	One Year Change	Five Year Change	Trend
Students were asked to rate their level of agreement with the following statements, where 5=strongly agree, 4=agree, 3=neither agree nor disagree, 2=disagree, and 1=strongly														
I would recommend this university to others	4.5	4.5	4.5	4.5	4.6	4.5	4.5	4.5	4.5	4.5	4.2	-0.26	-0.3	
This university is equally supportive of students regardless of gender	4.4	4.5	4.6	4.6	4.5	4.4	4.4	4.5	4.5	4.4	4.3	-0.12	-0.1	
This university helped me meet the goals I came here to achieve	4.4	4.4	4.5	4.5	4.5	4.5	4.3	4.5	4.5	4.4	4.3	-0.12	-0.3	
My experiences here have helped motivate me to make something of my life	4.3	4.3	4.5	4.5	4.5	4.5	4.3	4.4	4.4	4.4	4.1	-0.25	-0.4	
My experiences here have helped me discover my strengths, interests, and vocation	NA	NA	NA	NA	NA	NA	NA	NA	4.4	4.3	4.3	-0.05	#VALUE!	
My experiences here have helped me to become a person that values and serves others	NA	NA	NA	NA	NA	NA	NA	NA	4.4	4.4	4.3	-0.11	#VALUE!	
This university is equally supportive of students regardless of race, color, or ethnicity	4.3	4.4	4.4	4.4	4.4	4.5	4.4	4.5	4.5	4.4	4.4	-0.01	-0.1	
This university welcomes and uses feedback from students for improvement	3.9	4.0	4.1	4.1	4.3	4.2	4.0	NA	NA	NA	NA	NA	NA	
Chapel improves my daily devotional experience	3.5	3.8	4.0	4.0	3.9	3.8	3.6	3.8	3.7	3.9	3.5	-0.46	-0.4	
Bible classes provide me a knowledge of Christ and the gospel	4.2	4.2	4.4	4.4	4.3	4.3	4.2	4.2	4.2	4.3	4.0	-0.35	-0.4	
Students were asked to rate the extent to which university experiences impacted the following outcomes, where 5=very great, 4=great, 3=moderate, 2=little, and 1=none.														
Intellectual growth	4.2	4.4	4.4	4.3	4.4	4.4	4.4	4.4	4.4	4.4	4.1	-0.23	-0.3	
Personal growth	4.2	4.2	4.4	4.3	4.4	4.4	4.3	4.3	4.3	4.3	4.1	-0.15	-0.3	
Social growth	3.6	3.6	3.8	3.7	3.8	3.8	3.8	3.8	3.8	3.9	4.0	0.11	0.2	
Spiritual growth	3.7	3.9	4.0	3.9	4.0	4.0	3.9	3.9	3.9	3.9	3.6	-0.31	-0.4	
Leadership development	3.8	3.9	4.0	3.7	3.9	3.9	NA	NA	NA	NA	NA	NA	NA	
Personal stewardship	3.6	3.7	3.8	3.7	3.9	3.9	NA	NA	NA	NA	NA	NA	NA	
Preparation for further study	3.9	4.1	4.1	4.0	4.1	4.2	4.1	4.2	4.2	4.2	3.9	-0.24	-0.3	
Preparation for a career	4.0	4.1	4.1	4.1	4.2	4.3	4.2	4.2	4.3	4.2	3.9	-0.28	-0.4	
Students were asked to rate their use of habit forming substances where, 4=everyday, 3=weekly, 2=monthly, and 1=never.														
Tobacco use in the last year	1.3	1.3	1.3	1.3	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Alcoholic beverage use in the last year	1.5	1.5	1.5	1.4	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Illegal drug use in the last year	1.0	1.0	1.0	1.0	NA	NA	NA	NA	NA	NA	NA	NA	NA	

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	One Year Change	Five Year Change	Trend
Students were asked to answer the following yes or no questions, where 1=Yes and 0=No:														
Christ is my savior	0.98	0.99	0.99	0.98	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Christ is the lord of my life	0.97	0.99	0.99	0.98	NA	NA	NA	NA	NA	NA	NA	NA	NA	
I regularly attend services of a church	0.72	0.71	0.69	0.73	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Faculty and/or staff at the university encourage me to know and to follow Christ	0.86	0.87	0.90	0.89	0.95	0.96	0.93	0.92	0.95	0.95	0.91	-0.04	0.0	
If you could start college over, would you choose to attend this college?	0.85	0.82	0.87	0.87	0.92	0.87	0.85	0.84	0.88	0.88	0.78	-0.10	-0.1	
Do you work for pay while attending college?	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
No	NA	NA	NA	NA	0.22	0.24	0.27	0.21	NA	NA	NA	NA	NA	
Yes, on campus	NA	NA	NA	NA	0.16	0.15	0.15	0.14	NA	NA	NA	NA	NA	
Yes, off campus	NA	NA	NA	NA	0.54	0.53	0.50	0.58	NA	NA	NA	NA	NA	
Yes, both on campus and off campus	NA	NA	NA	NA	0.07	0.08	0.09	0.07	NA	NA	NA	NA	NA	
Students were asked to select the appropriate response, where answer is percentage selecting response:														
If you work, select the number of hours you work per week.	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Less than 10 hours	NA	NA	NA	NA	0.15	0.13	0.16	0.14	NA	NA	NA	NA	NA	
10-20 hours	NA	NA	NA	NA	0.21	0.28	0.24	0.22	NA	NA	NA	NA	NA	
21-30 hours	NA	NA	NA	NA	0.17	0.12	0.15	0.14	NA	NA	NA	NA	NA	
31-40 hours	NA	NA	NA	NA	0.14	0.15	0.13	0.14	NA	NA	NA	NA	NA	
40+ hours	NA	NA	NA	NA	0.32	0.32	0.19	0.35	NA	NA	NA	NA	NA	
Participation	13.3%	14.9%	19.7%	15.5%	22.4%	28.9%	25.9%	26.7%	22.6%	19.4%	19.8%	NA	NA	